



Zurich HelpPoint®



With us to the top.  
Your career at Zurich





## We are looking for talented people. And can help take you further.

Our company's success is based on the know-how and commitment of our employees. People who are determined to bring our company out on top. People who share our high standards of quality and customer satisfaction. People who look for and make the most of the opportunities offered by our strong market position. People who grow with us and are successful.

### Fulfill your potential.

With us, you benefit from the strength and diversity of a leading insurance company active all over the globe. Whether you are looking for the right platform to launch your career after completing your studies, whether you want to improve your career prospects after many years in the profession, or whether you are looking to achieve the best possible balance between your private and working life with an interesting part-time position,

you are sure to find the challenge that is right for you in one of the many exciting and diverse areas in which Zurich operates. Start your future with Zurich.

We are pleased that you are interested in our company and would like to welcome you to the interesting world of Zurich Financial Services Group.



## A strong partner at your side.

Zurich is an insurance-based financial services provider with a global network of subsidiaries and offices in North America and Europe as well as in Asia Pacific, Latin America and other markets. Founded in 1872, the Group is headquartered in Zurich, Switzerland. It employs approximately 60 000 people serving customers in more than 170 countries.

Our strong presence in the international market, our experience and competence, and our strong regional roots give us our special identity and ensure that we are both flexible and farsighted, innovative and efficient, even in a complex environment.

Today, Zurich has a first-class and well-balanced insurance portfolio (structured according to insurance lines and geographical regions) and provides comprehensive cover in our core business areas of claims insurance and life insurance. We are one of the world's leading insurance providers. Zurich distinguishes itself by

its innovative products for all target groups – private individuals, small and mid-sized enterprises, and large corporate customers – and offers insurance solutions for the majority of Fortune Global 100 companies.

This strong market position gives us the support we need to reach our ambitious goals: to offer our customers first-class solutions, to deliver the best possible results for our shareholders, and to provide our employees with extraordinary prospects and development opportunities.

## In safe hands. All over the world.

The products and services provided by Zurich range from standard motor vehicle and household insurance to complex insurance products and needs-oriented end-to-end solutions. The high demands and expectations placed on us by our customers drive us to make constant improvements and innovations in product development and achieve the best possible service quality. No matter where you are or what situation you find yourself in – we are committed to finding the solution that's right for you, and we put our extensive knowledge and expertise of the insurance and financial services market to the benefit of our customers each and every day.



## Our values. Your values.

### The Zurich basics at a glance.

The Zurich basics reflect the core values and principles on which our company is founded and embody our corporate culture. They mirror the values that inspire and guide our employees. They are the key qualities and attributes that are vital to Zurich's success in today's complex and constantly changing environment. They determine Zurich's position in society and create confidence among its stakeholders. And they help us to meet and even outstrip the high expectations of our customers and shareholders. In short, these values ensure our success. They challenge our employees on a daily basis to give their best and to fulfill the requirements we place on them. The Zurich key values are:

### **Integrity**

We treat everyone in a fair and honest manner.

### **Sustainability**

We create value for our shareholders, customers, employees, for our company and for society by proactively addressing social, environmental and governance issues. We aspire to long-term success over short-term gains.

### **Customer centricity**

We put our customers at the heart of all we do. We deliver when it matters.

### **Excellence**

We aim for the highest quality and strive for continuous improvement. We test what we do and how we do it for fairness, diversity, trust and mutual respect.

### **Teamwork**

We work together as one team. We share and communicate openly and fairly. We value our diverse, talented workforce; and support them so that they can contribute to their full potential.



## Your career with Zurich.

### Interesting and challenging work.

Our success depends on the skills and performance of our committed employees. We therefore strive to reach a high level of performance in all our activities. We know that we can only meet our ambitious goals if we have a motivated and well-balanced workforce behind us, which is why we offer our employees enough scope to develop and to structure their work flexibly.

This is the only way in which they can concentrate fully on their jobs – and we can benefit from their high level of commitment.

## A high level of personal responsibility. Excellent development opportunities.

Turn your skills, ideas and experience to your advantage. And take on growing levels of responsibility and ever-more complex tasks. All your ideas are important to us, as every idea counts and contributes to our success. This is why we rely on your personal sense of responsibility and support you with interesting development opportunities.

Fulfill your true potential with us.



## Working in Switzerland.

In Switzerland, Zurich offers a great many interesting areas to work in with excellent future prospects. Give your career new impetus! Whether you are an experienced professional or a recent graduate, we can offer you new challenges in customer advisory services, sales and key account management in life and non-life (general insurance); in risk management, claims processing, financial advisory services and asset management; or in central functions such as human resources, marketing and communication, legal, IT, finance and controlling, organizational development and administration.

Find out about our current job opportunities in Switzerland and other countries at [www.zurich.com/careers](http://www.zurich.com/careers)

We look forward to hearing from you.

Your Zurich.

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