



So you can
enjoy your
trip

Relax Assistance

Imagine something unforeseen happens to you before or during your vacation, or your car breaks down while you're traveling. If you have Relax Assistance on board you are well prepared – with Europe-wide breakdown assistance and cancellation costs insurance, for example. And in the meantime, the legal protection insurance from Orion will relieve you of any difficulties in this regard.

Who can benefit from Relax Assistance?

People who travel frequently and who want to be well protected in the event of a vehicle breakdown or incident before or during their vacation.

Benefits at a glance

	Package	Choice of individual components
Assistance Basis		
Cancellation costs	●	●
Global travel insurance	●	●
Alternative travel	●	
Europe-wide breakdown assistance	●	●
Home Care Service	●	
Legal protection abroad	●	
Assistance Plus		
Motorist's legal protection CH+FL	●	●
Personal legal protection CH+FL	●	●
● Choice of individual components		
● Choice of individual components supplementary to Assistance Basic		

Detailed information

With Relax Assistance your vacation won't fall through! In the event of any unexpected incidents occurring before or during your trip, Relax Assistance will ensure that you don't lose out on your well-deserved holiday. And of course Zurich is also there for you once your vacation is over: we can help you deal with emergencies in your home or ensure that your rights are enforced after a claim.

In the event of any problems, simply call us at 0800 80 80 80 (from abroad: +41 44 628 98 98), and we will be happy to assist you. 24 hours a day. No matter where you are.

Whether you choose a package or select your own insurance components - you benefit from many advantages in a single policy:

Assistance Basis

Cancellation costs*

Coverage for cancellation costs of booked vacations, travel by air, rail or ship, rental of vacation apartments, boats, private cars or camper vans in accordance with the insured occurrences (see GCI). Sum insured CHF 15,000 per person and occurrence (max. CHF 60,000).

Travel insurance*

Organization, arrangement and assumption of costs in an emergency, e.g. search, rescue and transport costs, return journeys, visiting, accommodation and subsistence costs.

Alternative travel

Payment of the cost of a journey or trip booked and paid for before departure for the repatriated person in the event of travel cancellation due to serious illness or accident and medically required repatriation. Sum insured CHF 15,000 per person and occurrence (max. CHF 60,000).

*Available as individual cover

Breakdown assistance*

Organization, arrangement and assumption of costs in an emergency, e.g. breakdown recovery, towing away of vehicle, replacement of parts, replacement vehicle during the repair, costs of recovery in those European countries listed on the „Green Card“.

*Available as individual cover

Home Care Service

Organization and assumption of costs, up to CHF 1,000 per occurrence, for immediate assistance in emergencies in your home or vacation home in Switzerland, the Principality of Liechtenstein and the enclaves of Büsingen and Campione.

Traveller's legal protection abroad

Assertion of claims for damages and protection of legal interests. Up to CHF 250,000 within Europe; up to CHF 50,000 in the rest of the world.

Your advantages at a glance

- **Obligatory travel cancellation costs no longer apply**
- **Valid for all persons living in the same household and their vehicles**
- **Feel secure, both at home and while traveling**
- **A great service at a low cost**
- **Up to 30% discount on Assistance Basic for existing customers**

Assistance Plus

Motorist's legal protection in Switzerland and the Principality of Liechtenstein
Assistance in legal cases in your capacity as a road user, owner or keeper of a motor vehicle. Assertion or rebuttal of claims.

Personal legal protection in Switzerland and the Principality of Liechtenstein
Assistance in legal cases in your capacity as a private individual. Assertion or rebuttal of claims.

Conditions

Assistance Basic package

Cancellation costs, travel insurance, substitute travel, breakdown assistance, Home Care Service, traveller's legal protection abroad

CHF 198 per year less any combination discount up to max. 30% for existing customers

Assistance Plus (Supplement to Assistance Basic package)

Motorist's legal protection CH+FL	CHF 150 per year
Personal legal protection CH+FL	CHF 195 per year

Assistance Basic individual components

Cancellation costs	CHF 72 per year
Travel insurance	CHF 77 per year
Breakdown assistance	CHF 95 per year

Assistance Plus (Supplement to Assistance Basic individual components)

Motorist's legal protection CH+FL	CHF 155 per year
Personal legal protection CH+FL	CHF 200 per year

We would be delighted to provide you with personal advice. Simply contact your nearest Zurich agency, call us toll-free at 0800 80 80 80 or get in touch with your broker directly. www.zurich.ch

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If the details in this factsheet differ from the valid General Conditions of Insurance, the latter shall take precedence.



Because change happenz®