Media Release



Zurich has a new look

Zurich Switzerland www.zurich.ch

Zurich Insurance Company Ltd Zurich Life Insurance Company

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Zurich, September 30, 2013 – Straightforward, clear and state-of-the-art: Zurich's new website consistently focuses on customers' needs online as well. Zurich is Switzerland's first insurer to make use of responsive web design.

Zurich Switzerland has a new look starting from today. The insurance company has completely overhauled its Internet site: from the technical infrastructure to layout, wording and design. User navigation on www.zurich.ch is uncluttered and clear. The new website focuses on the needs of its visitors. Thanks to clear structures, a few clicks are all it takes to find the most important information – whether you're looking for a quote, want to report a claim or need to ask for advice.

Website adapts to end-devices

Zurich is the first insurance company in Switzerland to make use of responsive web design. This design standard takes the user's end-device into account. The displays on laptops, PCs, tablets and smartphones now vary widely when it comes to size and resolution. Thanks to responsive web design, text, images and tools automatically adapt to the end-device.

Christoph Gaus, Head of Marketing at Zurich Switzerland, says: «Customers want efficient options for finding information and interacting with us. With this new, user-friendly website, we're making it easier for them to access our products and services as well as our company – whether they simply want information or are looking for comprehensive advice.»

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Zurich Insurance Company Ltd and Zurich Life Insurance Company Ltd are responsible for dealing with the commercial and personal lines of the Zurich Insurance Group in Switzerland and the Principality of Liechtenstein. Zurich Switzerland is one of the largest insurers in Switzerland and appears on the market under the names Zurich and Zurich Connect.

Zurich Insurance Group is a leading multi-line insurance provider with a global network of subsidiaries and offices in Europe, North America, Latin America, Asia-Pacific and the Middle East as well as other markets. It offers a wide range of general insurance and life insurance products and services for individuals, small businesses, mid-sized and large companies as well as multinational corporations. Zurich employs about 60,000 people serving customers in more than 170 countries. The Group, formerly known as Zurich Financial Services Group, is headquartered in Zurich, Switzerland, where it was founded in 1872. The holding company, Zurich Insurance Group Ltd (ZURN), is listed on the SIX Swiss Exchange and has a level I American Depositary Receipt program (ZURVY) which is traded over-the-counter on OTCQX. Further information about Zurich is available at www.zurich.com.